**“CAMBODIA TRIP” PROMOTION**

**TERMS AND CONDITIONS**

1. Information on how to enter and the prizes form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. Entry is open to businesses operating in Australia that are Auslec/L&H account holders (each an “Eligible Business”). Entry excludes directors, management, employees and their immediate families of the Promoter and its related bodies corporate and agencies associated with this promotion. Immediate family means any of the following: spouse, ex-spouse, defacto spouse, child or step-child (whether natural or by adoption), parent, stepparent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, stepbrother, stepsister or 1st cousin.
3. The promoter is L&H Group of Level 2, 1 Chapel St, Blackburn VIC 3130 ABN 19 730 781 473. Telephone: 03 9697 1560 (“Promoter”).
4. Promotion commences on 01/07/2019 and closes 11:59pm AEST on 30/09/2019 (“**Promotional Period**”).
5. To be eligible to enter the draw an Eligible Business must, during the Promotional Period, spend a minimum of $250 (excluding GST) in a single transaction on NHP, Signify and/or Cabac products in branch, via the L&H eBranch Application or online at https://www.ebranch.online, via their L&H account (“**Qualifying Spend**”).
6. To enter the promotion, after making a Qualifying Spend, Eligible Businesses will receive an email directly from the Promoter containing a link to the Promotion registration page. Eligible Businesses must then register for the promotion by clicking on the link contained within the email, following the prompts to the promotion registration page and completing the registration form in full during the Promotional Period (“Registration”). Once Registration has been completed, an Eligible Business will receive an entry/entries into the draw based on the amount spent in their Qualifying Spend.Eligible Businesses will receive one (1) entry into the draw for every $250 (excluding GST) spent in a Qualifying Spend.
7. For clarity, Qualifying Spend must be made in a single transaction on the one (1) invoice and can be made up of one (1) or a combination of any of the three (3) eligible brands during the Promotional Period. Only orders that are invoiced will be eligible for the purpose of this promotion.
8. Eligible Businesses must be within the Promoter’s trading terms throughout the Promotional Period and must not have overdue monies owing as at the close date in order to be eligible to claim any prize.
9. The draw will take place at L&H Group, Level 2, 1 Chapel St, Blackburn VIC 3130 at 2:00pm AEDST on 18/10/2019. The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn.Winning Eligible Businesses will be notified in writing within two (2) business days of the draw and their names will be published at [www.lh.com.au](http://www.lh.com.au) from 25/10/2019.
10. The first fifteen (15) valid entries drawn will each win a trip for one (1) person to Siem Reap, Cambodia in February 2020 (with the exact dates to be determined by the Promoter before the draw date) valued at up to AU$4,000 depending point of departure. Prize includes:

* One (1) x return economy airfare from winner's nearest capital city to Siem Reap, Cambodia; and
* Three (3)nights 5 star accommodation and two nights at a 4 star accommodation.

Spending money, meals, taxes (excluding airline and airport taxes), insurance, passports, visas, vaccinations, transport to and from departure point, transfers, items of a personal nature, in-room charges and all other ancillary costs are not included. Prize must be taken on the dates determined by the Promoterand is subject to booking and flight availability.

1. Prizes will be awarded to the manager or owner of the respective winning Eligible Business who may, in his/her absolute discretion, allocate the prize to any employee (aged 18 years or over) of that Eligible Business (the “Prize Recipient”). Prize Recipients agree to abide by these Terms and Conditions as a condition of accepting a prize.
2. Prize Recipients are responsible for ensuring that they have valid passports, and any requisite visas, vaccinations, travel insurance and travel documentation. Itinerary to be determined by the Promoter in its absolute discretion. Frequent flyer points will not form part of the prize. Prize is subject to the standard terms and conditions of individual prize and service providers. Prize Recipients may be required to present their credit card at time of accommodation check in.
3. In the event of war, terrorism, state of emergency or disaster, the Promoter reserves the right to cancel, terminate, modify or suspend the promotion or suspend or modify a prize, subject to any written directions from a relevant regulatory authority.

**GENERAL**

1. The Promoter reserves the right, at any time, to verify the validity of entries and Eligible Businesses and reserves the right, in its sole discretion, to disqualify any Eligible Business who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry processor engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of thepromotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
2. Eligible Businesses must retain either their original OR a copy of their invoice(s) for all entries as proof of purchase. Failure to produce the proof of purchase for all entries when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of an Eligible Business’ entries and forfeiture of any right to a prize. Invoice(s) must clearly specify that the purchase was made during the Promotional Period.
3. Incomplete or un-submitted orders will not be accepted for entry into the promotion.
4. The Promoter’s decision is final and no correspondence will be entered into.
5. Subject to the unclaimed prize draw clause, if for any reason a Prize Recipient does not take the prize (or a part of the prize) by the time stipulated by the Promoter, then the prize (or that part of the prize) will be forfeited and will not be redeemable for cash.
6. If any prize (or part of any prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
7. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash.
8. Total prize pool value is up to $60,000.
9. If any prize remains unclaimed by 12:00pm (noon) AEDST on 11/12/2019 an unclaimed prize draw will take place at the same time and place as the original draw, subject to any directions from a regulatory authority. The first valid entry drawn and successfully contacted by phone and in writing will win the prize. If the unclaimed prize draw winner cannot be contacted within 24 hours, the Promoter will contact the next drawn winner until a prize winner is determined. Results will be published at [www.lh.com.au](http://www.lh.com.au) from 18/12/2019.
10. As a condition of accepting a prize, the owners of winning Eligible Businesses and Prize Recipients consent to the Promoter using the Eligible Businesses’ details and the Prize Recipient’s name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
11. As a condition of accepting the prize, the Prize Recipients must sign any legal documentation as and in the form required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.
12. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any Eligible Business; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
13. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify **the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws** in the States and Territories of Australia (“Non-Excludable Guarantees”). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
14. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter’s control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by an Eligible Business or Prize Recipient; or (f) use/taking of the prize.
15. All entries become, at the time of entry, the property of the Promoter. The Promoter collects personal information to include the Eligible Business in the promotion and where appropriate award prizes. If the personal information requested is not provided, the Eligible Business cannot participate in the promotion. By participating in the promotion, authorised representatives also acknowledge that a further primary purpose for collection of the personal information by the Promoter is to enable the Promoter to use the information to assist the Promoter in improving goods and services and to contact the authorised representatives in the future with information on special offers or provide the authorised representatives with marketing materials via any medium including mail, telephone and commercial electronic messages SMS (Short Message Service), MMS (Multimedia Message Service), IM (Instant Messaging) and email) or any other form of electronic, emerging digital or conventional communications channel whether existing now or in the future. The Promoter may share information with its Australian related companies or promotional partners who may contact the authorised representatives with special offers in this way. By entering the promotion, authorised representatives agree that the Promoter may use their personal information in the manner set out in this condition. Authorised representatives also agree that the Promoter may publish or cause to be published the Eligible Business’ name and locality (and their name) in any media as required under the relevant State or Territory lottery legislation. Authorised representatives can also gain access to, update or correct any personal information by contacting the Promoter at the address below. All personal information will be stored at the office of the Promoter at the address indicated in Clause 3 above. A copy of the Promoter’s Privacy Policy in relation to the treatment of personal information collected, including the complaint management procedures, may be obtained by contacting the Promoter.

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